

Brisbane South PHN Strategic Plan 2021

June 2021



Putting people at the heart of health care

Brisbane South PHN enters its sixth year of operation at a time of significant change, challenge and opportunity. Our operating environment is becoming more complex and more fluid. To thrive in this changing space we need a clear and resolute purpose, underpinned by an agile, integrated and people-focused strategy.

Our new strategy directly addresses health inequities and inequalities. It draws on the power of partnerships to support the best possible health and wellbeing outcomes for every person in our region. It allows us to be flexible and innovative as we identify and make the most of emerging opportunities.

Our strategy also reflects our maturing role and contribution to state and federal systems. We are proud to support positive, sustainable shifts in the health and wellbeing of our communities.

Above all, our strategy maintains an unwavering focus on the people we serve. Our analysis, planning and implementation is built on meaningful and measurable engagement, partnership and collaboration with the people of Brisbane south.

We are a key health system driver, connector, integrator and innovator. We specialise in person-centred, place-based health system reform that delivers real-world results. Our new strategy will help us to deliver on our commitments and realise the full potential of the region's health and wellbeing system.

Our values



Courage

We listen actively, communicate freely, engage respectfully in challenging conversations, embrace and lead change and pursue innovation with determination to achieve better health outcomes.



Integrity

We can be trusted to make decisions that are well considered, supportive and fair. We lead by example, treat others as we would like to be treated, hold ourselves to the highest standards of ethical and honest behaviour, align our words and actions, and accept full responsibility for those actions.



Purpose

Our focus is to respond to challenges with meaningful actions which make a difference and improve health outcomes.



Respect

We respect who we are, who we work with, what we do and how we do it.



Synergy

We value that the whole is greater than the sum of parts and believe that collaboration and cooperation towards common goals delivers a better outcome for all.

Our vision

The best possible health and wellbeing for every person in the Brisbane south region.

Our purpose

Partnering to build a health and wellbeing system in which every person in the Brisbane south region, especially those with the greatest need, is supported to live well and experiences care that is connected, high quality and easy to access.

Our approach

- We put people at the heart of health care
- We prioritise those with the greatest need
- We value the strength of community
- We learn, adapt and innovate
- We partner to deliver meaningful change and sustainable results.



Our priorities

Better knowledge

Evidence and equity-based planning

We're here to:

- Deeply understand the health and wellbeing needs and opportunities of our region.
- Respect and value the capacity and strengths of the communities we serve.
- Make decisions informed by evidence, quality data, our commitment to health equity and the social determinants of health.
- Transparently account for our work, with a focus on delivery of real-world results.

Better coordination

Partnerships and networks for greater impact

We're here to:

- Partner, collaborate and lead system reform, delivering measurable and meaningful health and wellbeing impact.
- Integrate and coordinate care systems within a holistic social determinants framework.
- Support community-led action that delivers sustainable change in health and wellbeing.

Better health

Accessible, appropriate, person-centred health care

We're here to:

- Improve the health and wellbeing outcomes of our community, with a focus on addressing health inequities and inequalities.
- Enable strong and connected primary care to create a person-centred system that improves health access, experiences and outcomes.

Better organisational performance

Excellence in organisational capability and culture

We're here to:

- Maintain responsible, transparent, independent and inclusive governance.
- Foster an environment that promotes a system of leadership at all levels.
- Deliver an integrated approach to planning, commissioning, program delivery and performance monitoring.
- Encourage a high-performance culture built on inclusiveness, diversity, fairness, innovative thinking and teamwork.

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